

INDEPENDENCE®

HARDWOOD



PROUDLY HANDCRAFTED IN THE USA

ANTHEM

FLOOR CARE & MAINTENANCE INSTRUCTIONS

Please read the following information in regard to proper maintenance of your wood flooring

In order to protect your new hardwood floor and to keep it looking new, it is important to follow some basic procedures for proper care and maintenance. Our factory finish is one of the most advanced finishes made today. The finish contains aluminum oxide which offers increased protection that allows for a better wearing finish, yet the finish is still capable of scratching and losing some of the gloss level. By simply following our maintenance and prevention steps outlined below, the floor will give you years of service.

INITIAL CARE

Following installation, clean with Bona® Swedish Formula® Hardwood Floor Care System. If the floor was glued down, the installer should remove any residual adhesive before leaving the jobsite.

PREVENTATIVE CARE AND MAINTENANCE

1. **NEVER CLEAN OR WET MOP WITH WATER.** Water may permanently damage the floor by causing cupping, swelling and eventually gapping.
2. Area rugs are recommended outside entryways, in front of kitchen sinks, at all pivot points and within high-traffic areas to keep dirt and grit that can scratch your floors. Do not use rugs with solid rubber or vinyl backings. The rugs must be made of a breathable material to prevent moisture entrapment. Keep in mind that mats or area rugs may cause color differences due to variation in light exposure.
3. Use interior and exterior doormats at all entrances to collect dirt and moisture and prevent it from being tracked onto the floor.
4. Your floor will change in color as it gains its final character and patina. Protect your floor from direct sunlight. Use curtains and UV resistant film on large glass doors and windows. Move furniture and/or area rugs in areas exposed to direct sunlight occasionally in order to ensure your floor ages uniformly.
5. Keep animal nails trimmed to minimize finish scratches.
6. Do not damage your floor with shoes having heel taps or sharp objects protruding from the sole such as rocks, exposed nails and gravel.
7. Avoid walking on wood floors with spike- or stiletto-heeled shoes. Spike or stiletto high-heels must be properly maintained to prevent damage from the steel heel support.
8. Apply Hardwood Floor Cleaner such as, Bona® Swedish Formula® Hardwood Floor Care to a clean rag to remove heel marks or stains.
9. Do not roll or slide heavy objects directly upon the floor. When moving appliances or heavy furniture, consider laying a solid protective covering on your floor and gently “walk” the item across it. Carpet or cardboard is not adequate to prevent surface compression scratches.
10. Use protective casters/caster cups or felt pads on the legs of furniture to prevent damage to the flooring. Make certain to keep them clean and well maintained.
11. Certain types of casters on furniture may damage hardwood flooring. Barrel- type caster wheels or wide, flat glides are best for protecting your hardwood floor. If your furniture does not have the right type of caster, we recommend that you change them.



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12. Replace hard, narrow furniture rollers with wide rubber rollers.
13. Keep the relative humidity in your home between 35% and 55%.
14. Never use any of the following products (or products similar in nature) on your floor: ammonia-based cleaners, acrylic finishes, wax-based products, detergents, bleach, polishes, oil soap, abrasive cleaning soaps, or acidic materials such as vinegar. Many of these products can pit or etch the finish of your flooring or prevent the proper use of recommended maintenance materials.
15. Vacuum, sweep or dust mop your floor once a week, or more if needed. The vacuum head must be brush or felt, and a wand attachment is preferable. DO NOT use vacuums with beater bars or hard heads. For dust mopping use only an untreated electrostatic type dust mop such as Swiffer® distributed by Procter & Gamble or a Bona® swivel-head mop with terry cloth cover is also highly recommended. Use of such products eliminates finer particles of grit and dirt that can act like sandpaper on hardwood floors.
16. Spills and tracked-in dirt should be wiped up immediately. For spot cleaning, apply Bona® Swedish Formula® Hardwood Floor Care Cleaner onto a clean cloth and rub onto the spot. Never apply wax treatments to your urethane-coated floor.
17. Regularly clean the floor with Bona® Swedish Formula® Hardwood Floor Care Cleaner using the recommended swivel-head mop with cloth cover. Spray the floor cleaner directly onto the floor or on the mop cover. DO NOT allow excess cleaner to remain on the floor's surface. Excess liquid may damage the fiber of the wood.

REPAIR PROCEDURES

Use of fillers or touch up kits available can help to repair minor scratches and/ or gouges in the floor. In the event that a board has become damaged beyond repair it is possible to remove an individual board and replace it with a new one according to NWFA installation instructions regarding single board replacement.

RECOATING PROCEDURES

When the hardwood floors have lost their shine, they usually can be recoated to restore the desired gloss level using the Bona Prep™ system with Bona Traffic™ or Bona Strong™ finishes. Prior to recoating the floors the finish manufacturer instructions must be followed properly to help ensure a successful application of finish. If you are thinking about recoating your hardwood floor, consider hiring a Bona Certified Craftsman to give you peace of mind in a job well done while saving you time and effort. A bona Certified Craftsman is a professional contractor that has been trained in the Bona Floor Care System. The Bona Recoat System will maintain your floors with the industry's best protective finish available.

